



Working with Challenging Patients and Families: Maximizing Your Clinical Effectiveness

Behavioral health concerns among children are very common, yet fewer than half of parents or caregivers report such concerns to children's primary care providers. Even when parents report concerns and receive referrals for mental health services, nearly 40% of such referrals are never completed.

Pediatric primary care providers routinely face difficulties engaging the caregivers of children with emotional and behavioral difficulties. **Training in communication skills has a profound and positive impact** on parental disclosure of children's behavioral health concerns and on every phase of treatment and management.

Using evidence-based, experiential training strategies, this workshop will give pediatric primary care providers enhanced skills and confidence working with children with behavioral health concerns. Small group exercises will be co-facilitated by mental health and primary care clinicians and parents experienced in clinician training. Learners will practice communication skills to build trust and engagement, and enlist families as partners in the care and treatment of troubled children.

Join this unique opportunity to strengthen your communication skills.

When: Saturday, November 14, 2020 8:00 am - 5:30 pm
Sunday, November 15, 2020 8:00 am - 1:00 pm

Where: Zoom

Cost: \$200

Register: [Click here](#)

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Accreditation Statement

In support of improving patient care, this activity has been planned and implemented by the University of Arkansas for Medical Sciences and The REACH Institute. University of Arkansas for Medical Sciences is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

AMA Credit Designation Statement

The University of Arkansas for Medical Sciences designates this live activity for a maximum of 11.75 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.